

## Statement of Patient Rights:

We respect the rights of our patients and recognize that patients are individuals with unique healthcare needs. We want you to know what your rights are, as well as your obligations to yourself, to other patients, to your physician or practitioner, and to the hospital. We desire a partnership between you and your health care professionals. Your role as a member of this team is to exercise your rights. When your rights are violated by the hospital in any respect, we encourage you to communicate those violations by utilizing our patient grievance process. You may obtain information on the grievance process by contacting any member of our staff.

## Patient Rights:

You have the right to be informed of your rights and responsibilities, including the right to:

- Participate in the development and implementation of your care plan.
- Make informed decisions regarding your care.
- Be informed of your health status, be involved in care planning and treatment, and be able to request of refuse treatment.
- Formulate advanced directives and to have hospital staff and practitioners comply with these directives.
- Have a family member or representative of your choice, and your own physician notified promptly of your admission to the hospital.
- Personal privacy and to be treated with dignity. You will be given impartial access to care without regard to race, color, national origin, religion, sex, gender identity, sexual orientation, veterans status, age, or disability.
- Expect quality treatment and continuity of care that is respectful of personal values and beliefs.
- Confidentiality of your medical records
- Expect all personnel involved in your care to introduce themselves, state their role, and explain what they are going to do.
- Receive care in a safe setting, free from all forms of abuse or harassment and free from restraint or seclusion that is not medically required. And when required, safe implementation of such restraint or seclusion.
- Effective pain management.
- Be informed by your physician and other healthcare professionals about any continuing healthcare requirements after your discharge.
- Receive assistance from your physician and appropriate healthcare professionals in arranging for required follow-up care.
- Unless medically contraindicated, receive visitors that you designate, including, but not limited to, a spouse, a domestic partner (including a same sex domestic partner), another family member, or a friend. You have the right to withdraw or deny this visitation consent at any time. Visitors may not be restricted, limited, or denied visitation privileges on the basis of race, color, national origin, religion, sex, gender identity, sexual orientation, or disability. We ensure that all visitors enjoy full and equal visitation privileges consistent with the patient's preferences.
- Access to your medical record, upon request, in the form or format requested if it is readily producible in such a format, within a reasonable timeframe.
- Examine your hospital bill and have it explained.
- For individuals with disabilities or limited English proficiency, reasonable modifications and appropriate auxiliary aids and language assistance services when these aids or services are necessary to ensure accessibility to the individual. To request access to these services, please contact a member of our staff.